

ER Dental Group – Patient Information Sharing Policy

Purpose

This policy sets out when and how patient information may be shared between ER Dental Group entities in compliance with the Privacy Act 2020 and the Health Information Privacy Code 2020.

ER Dental Group clinics operate as separate legal entities. Patient information may only be shared where legally permitted and appropriately governed.

When Information May Be Shared

A. Patient Informed Consent (Best Practice)

Patient information may be shared where the patient has been informed and has consented. Consent wording should state that information may be shared between ER Dental Group clinics for treatment, administration, clinical governance, and continuity of care.

B. Directly for Patient Care

Information may be shared without explicit consent only where necessary for treatment, reasonably expected by the patient, and limited to the minimum necessary.

C. Group Services Arrangement

ER Dental Group maintains a Group Data Sharing & Services Agreement governing shared services. This does not remove the need for patient consent.

What Is Not Allowed

Patient information must not be shared without consent for marketing, financial analysis, cross-selling, or stored in a fully shared database.

Dentist Contractors

Independent contractor dentists are separate health agencies. Access must be limited and governed by confidentiality obligations.